

NEWS RELEASE



MEDIA INQUIRIES:

Lorne Bozinoff, President
lbozinoff@forumresearch.com
416.960.9603

“Many Torontonians have concerns about social housing, with a third saying that criminal activity is their primary concern,” said Dr. Lorne Bozinoff, President of Forum Research. “What is striking, however, is that from amongst the small group of social housing users, is that 1 in 10 waited ten years or more to get access and a similar proportion can wait up to a year for maintenance; and amongst those that don’t currently use social housing, 6 in 10 have no confidence that they could get it if they needed it.



Two-Thirds Have Concerns About Social Housing

Two-thirds also have no confidence they could get it if they needed it

Toronto, October 9th – In a random sampling of public opinion taken by The Forum Poll™ among 987 Toronto voters, two-thirds (69%) say they have concerns about social housing in Toronto. A third (31%) say they do not.

Amongst those that say they have concerns about social housing, a third (36%) say criminal activity is their biggest concern. One-fifth (21%) say their biggest concern is the availability of units. One-sixth (15%) say their biggest concern is the state of repair of current units.

1 in 10 (10%) says their biggest concern is the cost to the city of their operation or (9%) the waitlist for units. Few (5%) said it was the cost to repair existing units or something else (3%).

A quarter have no second biggest concern

A quarter (23%) say they don’t have a second biggest concern about social housing. One-sixth (16%) say it’s the state of repair of the current units or (13%) the cost to the city for operation. About 1 in 10 (12%) say it’s the availability of units, (12%) the waitlist for units, (9%) criminal activity, or the (9%) cost to repair current units.

Few (6%) say it’s something else.

Almost two-thirds say they approve of social housing...

6 in 10 (62%) say they approve of social housing. One quarter (27%) say they disapprove, and 1 in 10 (11%) say they do not know.

...but only a third would approve if social housing was built in their neighbourhood

One-third (35%) says they would approve if a social development was built in their neighbourhood, with the same proportion (35%) saying they would disapprove. A further third (30%) say they would neither approve nor disapprove.

180 Bloor Street W., #1400
Toronto, ON M5S 2V6
T 416.960.9600
F 416.960.9602
forumresearch.com

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Most say neither they nor a family member has lived in social housing

More than 8 in 10 (84%) say neither they, nor a family member has lived in social housing. About 1 in 10 (8%) say they have lived in social or subsidized housing, fewer than 1 in 10 (6%) say a family member has lived in social or subsidized housing, while a few (3%) say they have lived in social housing, and so has a family member.

About half say they, or their family member lives in social housing now

Of those that say either they, or their family member, has lived in social housing, half (48%) say they live in social housing now, while half (51%) say they do not. Few (1%) say they do not know.

A third have lived there for ten years or more

Amongst those that said that either they or a member of their family lived in social housing (n=125), a third (33%) said the unit was occupied for ten years or more. A quarter (23%) say it's been more than five years, but fewer than ten.

About one-sixth (14%) say two to five years, while about one-fifth (18%) say more than a year but less than two years.

1 in 10 (9%) say it's been six months to one year. Few (4%) say it's been fewer than six months.

4 in 10 say the unit is not well maintained

Amongst those that said that either they or a member of their family lived in social housing (n=125), almost one-third (28%) say the unit is very well maintained. A quarter (23%) say the unit is somewhat well maintained.

One-fifth (21%) say the unit is not very well maintained, while a quarter (23%) say the unit is not well maintained at all.

Few (4%) say they do not know.



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One-quarter says maintenance takes fewer than two weeks, but 1 in 10 say it takes more than a year

Amongst those that said that either they or a member of their family lived in social housing (n=125), one-quarter (26%) say that when maintenance is needed, it takes fewer than two weeks.

One fifth (20%) say it takes more than two weeks but less than a month.

One-sixth (14%) say it takes more than a month but fewer than two months.

About 1 in 10 (7%) say it would take two to three months.

(6%) say it takes more than three months but fewer than six months.

Few (2%) say it takes more than six months but less than one year.

1 in 10 (10%) say it takes more than a year.

About one-sixth (15%) say they do not know.

One-quarter got access to social housing in six months to a year

Amongst those that said that either they or a member of their family lived in social housing (n=125), one-quarter (28%) says they got access in about six months to a year.

One-sixth (17%) said it took fewer than six months.

About one sixth (13%) said it took more than a year but less than two years.

1 in 10 (12%) said it took two to five years.

One-fifth (18%) said it took more than five years but fewer than ten years.

1 in 10 (12%) said it took ten years or more.

Almost two-thirds not confident they could access social housing if they needed it

Amongst those who have never used social housing, nor had a family member use it, almost two-thirds (62%) say they are not confident at all that they could access social housing if they needed it.

One-sixth (16%) say they are not very confident, while 1 in 10 (9%) say they are somewhat confident they could access it.

Few (3%) say they are very confident. 1 in 10 (10%) say they do not know.



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Torontonians divided on whether building or repair should be the priority

A third (35%) says that the repair of existing units should be the priority for the city when it comes to social housing, while a similar proportion (32%) said building new units should be the priority.

One-sixth (15%) said social housing isn't a priority, while a similar proportion said they do not know (18%).

One-third say many more units are needed

A third (35%) say that many more units of social housing are needed, while one-sixth (16%) say somewhat more are required.

A quarter (24%) say much fewer units are needed, while 1 in 10 (10%) say somewhat fewer are.

1 in 10 (12%) say neither more or fewer are needed, while few (4%) say they don't know.

Tory and Keesmaat neck and neck on social housing

When asked which candidate is most likely to improve the state of social housing in Toronto if elected, Tory and Keesmaat are running very close, with a third (35%) saying Tory, and a similar proportion (30%) saying Keesmaat.

1 in 10 (12%) said it would be another candidate, while a quarter (23%) said that they do not know.

"Many Torontonians have concerns about social housing, with a third saying that criminal activity is their primary concern," said Dr. Lorne Bozinoff, President of Forum Research. "What is striking, however, is that from amongst the small group of social housing users, is that 1 in 10 waited ten years or more to get access and a similar proportion can wait up to a year for maintenance; and amongst those that don't currently use social housing, 6 in 10 have no confidence that they could get it if they needed it."

Lorne Bozinoff, Ph.D. is the president and founder of Forum Research. He can be reached at lbozinoff@forumresearch.com or at (416) 960-9603.

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Methodology

The Forum Poll™ was conducted by Forum Research with the results based on an interactive voice response telephone survey of 987 randomly selected Toronto Voters. The poll was conducted on October 3rd – 5th, 2018.

Results based on the total sample are considered accurate +/- 3%, 19 times out of 20. Subsample results will be less accurate. Margins of error for subsample (such as age, gender) results are available at www.forumresearch.com/samplestim.asp

Where appropriate, the data has been statistically weighted by age, region, and other variables to ensure that the sample reflects the actual population according to the latest Census data.

This research is not necessarily predictive of future outcomes, but rather, captures opinion at one point in time. Actual results depend on a Candidate's ability to get their voters out. Forum Research conducted this poll as a public service and to demonstrate our survey research capabilities. Forum houses its poll results in the Data Library of the Department of Political Science at the University of Toronto.

With offices across Canada and around the world, 100% Canadian-owned Forum Research is one of the country's leading survey research firms. This Forum Poll™ and other polls may be found at Forum's poll archive at forumpoll.com.



Top2/Btm2 (or 3 or 4 where applicable) refers to the combined results of the most answered positive and negative responses:

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	631	112	91	133	119	176	303	315
NET: TOP3	66	57	60	68	78	86	67	64
NET: BTM3	34	43	39	32	21	14	32	36
Very satisfied	9	9	6	6	13	20	11	8
Satisfied	28	17	29	35	32	45	25	31
Somewhat satisfied	28	31	26	28	32	20	31	25
Somewhat dissatisfied	12	11	16	14	11	8	13	12
Dissatisfied	11	15	15	9	5	3	9	13
Very dissatisfied	11	18	9	8	5	3	9	12
Don't know	0	0	1	0	1	0	1	0

Top 3 here collects very satisfied, satisfied, and somewhat satisfied into one category, and Btm 3 collects very dissatisfied, dissatisfied, and somewhat dissatisfied.

Due to rounding some numbers may not add up to 100

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Best candidate for social housing

Which mayoral candidate, if any, is most likely to improve the state of social housing in Toronto if elected?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	987	40	111	156	182	211	287	514	447	26
John Tory	35	20	20	36	39	44	53	34	38	15
Jennifer Keesmaat	30	28	44	31	25	27	19	29	30	15
Another candidate	12	18	14	12	12	10	9	14	8	54
Don't know	23	34	22	22	23	18	19	22	24	15

Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	987	377	85	176	159	50	140
John Tory	35	29	23	37	42	14	44
Jennifer Keesmaat	30	43	33	20	22	41	24
Another candidate	12	12	15	14	12	13	10
Don't know	23	15	29	28	23	32	23



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Income

%	TOTAL	Less than \$20k	\$20,000 to \$40,000	\$40,000 to \$60,000	\$60,000 to \$80,000	\$80,000 to \$100,000	\$100,000 to \$250,000	More than \$250k
TOTAL (u/w)	987	84	120	119	93	101	258	44
Municipal	32	33	21	36	39	35	37	39
Provincial	39	35	38	29	27	51	41	55
Federal	17	15	23	23	29	6	14	5
Don't know	11	18	18	12	5	8	8	1



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Social housing approval

Generally, do you approve, or disapprove of social housing in Toronto?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	987	40	111	156	182	211	287	514	447	26
Approve	62	60	63	63	57	61	64	62	62	38
Disapprove	27	20	29	28	35	28	21	28	26	54
Don't know	11	20	8	9	9	11	15	10	12	8

Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	987	377	85	176	159	50	140
Approve	62	70	65	62	62	57	51
Disapprove	27	24	18	22	30	24	38
Don't know	11	6	17	15	8	19	11

Income

%	TOTAL	Less than \$20k	\$20,000 to \$40,000	\$40,000 to \$60,000	\$60,000 to \$80,000	\$80,000 to \$100,000	\$100,000 to \$250,000	More than \$250k
TOTAL (u/w)	987	84	120	119	93	101	258	44
Approve	62	73	55	55	73	62	64	56
Disapprove	27	21	34	35	26	26	25	29
Don't know	11	7	11	11	0	11	11	15



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More or less social housing

In your opinion, does Toronto need more units of social housing, or fewer units of social housing?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	987	40	111	156	182	211	287	514	447	26
Much fewer	24	21	22	25	30	21	21	26	21	31
Somewhat fewer	10	10	4	12	12	11	9	7	12	12
Neither fewer nor more	12	13	13	9	15	14	9	14	10	23
Somewhat more	16	22	11	15	14	14	20	15	16	12
Many more	35	31	45	33	28	35	37	33	38	23
Don't know	4	3	5	6	2	5	4	5	3	0



Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	987	377	85	176	159	50	140
Much fewer	24	22	24	24	22	24	26
Somewhat fewer	10	9	6	11	11	3	10
Neither fewer nor more	12	10	9	11	13	7	16
Somewhat more	16	16	13	15	11	27	16
Many more	35	41	46	34	38	38	24
Don't know	4	2	1	5	4	3	7

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Income

%	TOTAL	Less than \$20k	\$20,000 to \$40,000	\$40,000 to \$60,000	\$60,000 to \$80,000	\$80,000 to \$100,000	\$100,000 to \$250,000	More than \$250,000
TOTAL (u/w)	987	84	120	119	93	101	258	44
Much fewer	24	44	27	28	19	26	18	16
Somewhat fewer	10	3	13	15	12	4	4	10
Neither fewer nor more	12	6	12	11	11	11	12	21
Somewhat more	16	19	15	11	12	13	18	24
Many more	35	27	25	33	42	45	40	29
Don't know	4	0	8	2	4	0	8	0



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Social housing in your neighbourhood

Would you approve or disapprove if a social housing development was built in your neighbourhood?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	987	40	111	156	182	211	287	514	447	26
Disapprove	35	35	34	32	43	39	30	38	33	46
Neither approve nor disapprove	30	35	20	25	34	28	38	31	29	19
Approve	35	30	47	43	22	32	32	31	39	35

Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	987	377	85	176	159	50	140
Disapprove	35	29	27	35	40	16	47
Neither approve nor disapprove	30	22	29	35	32	42	29
Approve	35	49	44	30	28	42	24

Income

%	TOTAL	Less than \$20k	\$20,000 to \$40,000	\$40,000 to \$60,000	\$60,000 to \$80,000	\$80,000 to \$100,000	\$100,000 to \$250,000	More than \$250k
TOTAL (u/w)	987	84	120	119	93	101	258	44
Disapprove	35	37	33	40	34	33	35	37
Neither approve nor disapprove	30	25	27	33	21	20	34	24
Approve	35	38	40	26	45	48	31	39



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Concerns about social housing

Do you have any concerns about social housing in Toronto?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	987	40	111	156	182	211	287	514	447	26
Yes	69	74	67	65	70	72	71	66	72	65
No	31	26	33	35	30	28	29	34	28	35

Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	987	377	85	176	159	50	140
Yes	69	65	75	72	72	59	71
No	31	35	25	28	28	41	29

Income

%	TOTAL	Less than \$20k	\$20,000 to \$40,000	\$40,000 to \$60,000	\$60,000 to \$80,000	\$80,000 to \$100,000	\$100,000 to \$250,000	More than \$250,000
TOTAL (u/w)	987	84	120	119	93	101	258	44
Yes	69	66	66	77	71	73	68	52
No	31	34	34	23	29	27	32	48



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Biggest Concern about social housing

Which of the following, if any, is your biggest concern about social housing in Toronto? [Base=has concerns about social housing]

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	680	27	75	98	129	152	199	337	326	17
Availability of units	21	15	27	16	18	24	24	21	21	6
Cost to the city for operation	10	8	4	14	18	10	6	9	11	18
Criminal activity	36	48	37	30	42	32	28	40	33	24
Cost to repair existing units	5	6	1	6	5	5	11	7	5	6
Waitlist for units	9	3	17	15	2	6	8	7	11	6
State of repair of current units	15	15	11	16	13	21	18	12	18	24
Something else	3	4	3	3	3	2	5	4	1	18



Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	680	251	64	123	112	32	98
Availability of units	21	30	20	20	14	34	13
Cost to the city for operation	10	10	8	8	6	15	16
Criminal activity	36	27	28	39	39	14	46
Cost to repair existing units	5	6	5	5	6	4	6
Waitlist for units	9	9	7	9	10	9	8
State of repair of current units	15	15	26	15	20	21	11
Something else	3	3	5	4	4	3	1

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%	TOTAL	Less than \$20k	\$20,000 to \$40,000	\$40,000 to \$60,000	\$60,000 to \$80,000	\$80,000 to \$100,000	\$100,000 to \$250,000	More than \$250k
TOTAL (u/w)	680	59	84	90	63	71	175	25
Availability of units	21	20	18	25	29	25	19	28
Cost to the city for operation	10	3	11	9	14	12	11	9
Criminal activity	36	45	33	39	37	26	33	23
Cost to repair existing units	5	2	9	7	0	4	6	3
Waitlist for units	9	14	10	14	4	13	8	0
State of repair of current units	15	11	18	5	14	19	18	33
Something else	3	3	0	0	3	1	5	5



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Second Biggest Concern about social housing

Which of the following, if any, is your biggest concern about social housing in Toronto? [Base=has concerns about social housing]

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	680	27	75	98	129	152	199	337	326	17
Availability of units	12	11	22	13	7	6	9	12	11	6
Cost to the city for operation	13	10	11	15	17	12	12	19	8	18
Criminal activity	9	12	7	7	13	10	7	9	10	0
Cost to repair existing units	9	0	11	6	12	15	9	7	10	18
Waitlist for units	12	7	16	13	9	11	16	8	16	6
State of repair of current units	16	15	14	19	17	19	14	15	18	6
Something else	6	18	5	6	0	2	5	5	6	24
No concerns	23	26	15	20	25	25	28	25	21	24



Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	680	251	64	123	112	32	98
Availability of units	12	11	18	12	11	6	13
Cost to the city for operation	13	9	4	20	23	14	6
Criminal activity	9	9	11	11	3	26	7
Cost to repair existing units	9	6	11	8	10	9	13
Waitlist for units	12	21	14	8	10	14	8
State of repair of current units	16	20	13	18	9	13	15
Something else	6	3	3	9	3	5	7
No concerns	23	22	25	14	31	13	31

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Income

%	TOTAL	Less than \$20k	\$20,000 to \$40,000	\$40,000 to \$60,000	\$60,000 to \$80,000	\$80,000 to \$100,000	\$100,000 to \$250,000	More than \$250k
TOTAL (u/w)	680	59	84	90	63	71	175	25
Availability of units	12	10	9	17	4	16	13	9
Cost to the city for operation	13	8	13	14	16	10	14	23
Criminal activity	9	1	14	8	9	7	7	16
Cost to repair existing units	9	5	16	8	6	19	7	1
Waitlist for units	12	11	8	11	17	15	15	5
State of repair of current units	16	6	12	16	21	14	18	28
Something else	6	19	1	0	4	1	5	9
No concerns	23	41	28	26	22	18	21	8



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Living in social housing

Have you, or a family member, ever lived in social or subsidized housing?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	987	40	111	156	182	211	287	514	447	26
Neither I, nor a family member has lived in social or subsidized housing	84	80	82	79	89	88	86	86	83	73
I have lived in social or subsidized housing	8	13	11	6	5	4	7	4	10	15
A family member has lived in social or subsidized housing	6	0	5	10	6	5	6	7	5	12
Both I, and a family, have lived in social or subsidized housing	3	7	2	4	0	2	1	3	2	0



Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	987	377	85	176	159	50	140
Neither I, nor a family member has lived in social or subsidized housing	84	84	90	84	83	88	83
I have lived in social or subsidized housing	8	11	3	8	8	5	4
A family member has lived in social or subsidized housing	6	5	4	4	6	6	9
Both I, and a family, have lived in social or subsidized housing	3	1	2	3	3	0	5

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Lorne Bozinoff, President
 lbozinoff@forumresearch.com
 416.960.9603

Income

%	TOTAL	Less than \$20k	\$20,000 to \$40,000	\$40,000 to \$60,000	\$60,000 to \$80,000	\$80,000 to \$100,000	\$100,000 to \$250,000	More than \$250,000
TOTAL (u/w)	987	84	120	119	93	101	258	44
Neither I, nor a family member has lived in social or subsidized housing	84	64	71	86	85	92	92	81
I have lived in social or subsidized housing	8	24	18	4	5	2	1	5
A family member has lived in social or subsidized housing	6	5	7	5	8	4	5	15
Both I, and a family, have lived in social or subsidized housing	3	7	4	5	2	2	1	0



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Currently in social housing

Do you or your family member currently live in social or subsidized housing?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	142	5	18	30	22	25	42	68	67	7
Yes	48	81	46	33	55	47	42	34	57	71
No	51	19	54	67	45	51	54	64	43	29
Don't know	1	0	0	0	0	2	4	2	0	0

Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	142	61	11	21	20	7	22
Yes	48	50	45	63	49	59	31
No	51	50	55	37	51	41	67
Don't know	1	1	0	0	0	0	2

Income

%	TOTAL	Less than \$20k	\$20,000 to \$40,000	\$40,000 to \$60,000	\$60,000 to \$80,000	\$80,000 to \$100,000	\$100,000 to \$250,000	More than \$250,000
TOTAL (u/w)	142	34	34	13	11	10	19	7
Yes	48	53	50	55	43	31	29	39
No	51	44	49	45	57	69	71	61
Don't know	1	2	1	0	0	0	0	0



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Length in unit

How long have you, or your family member, occupied the unit?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	125	3	15	25	22	21	39	60	58	7
Fewer than six months	4	0	3	5	10	6	2	6	3	0
Six months to one year	9	23	8	3	14	10	3	10	8	14
More than one year but less than two years	18	0	21	36	0	13	17	26	11	29
Two years to five years	14	0	6	19	20	19	19	18	12	0
More than five years but less than ten years	23	0	43	11	26	36	19	22	24	14
Ten years or more	33	77	19	26	31	15	41	17	42	43



Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	125	58	9	17	16	7	18
Fewer than six months	4	4	23	8	0	0	0
Six months to one year	9	13	14	7	4	39	0
More than one year but less than two years	18	18	23	9	0	23	36
Two years to five years	14	9	0	5	25	17	26
More than five years but less than ten years	23	22	7	25	23	6	25
Ten years or more	33	33	34	46	47	15	13

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Income

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TOTAL (u/w)	125	30	31	10	10	8	17	7
Fewer than six months	4	8	9	3	0	0	0	0
Six months to one year	9	0	20	9	9	17	5	12
More than one year but less than two years	18	6	5	35	43	47	29	12
Two years to five years	14	7	25	0	0	5	44	0
More than five years but less than ten years	23	37	18	10	30	26	8	47
Ten years or more	33	43	24	44	17	5	13	29



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Quality of the unit

In your opinion, how well maintained is the unit?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	125	3	15	25	22	21	39	60	58	7
Not well maintained at all	23	52	23	21	27	18	0	20	27	0
Not very well-maintained	21	23	23	25	27	3	19	23	19	29
Somewhat well maintained	23	0	42	26	22	20	14	22	23	29
Very well maintained	28	26	10	25	20	60	52	31	25	43
Don't know	4	0	3	4	4	0	15	4	5	0

Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	125	58	9	17	16	7	18
Not well maintained at all	23	20	7	42	9	35	11
Not very well-maintained	21	24	23	11	22	40	24
Somewhat well maintained	23	17	28	34	33	0	19
Very well maintained	28	33	19	10	36	26	40
Don't know	4	6	23	2	0	0	6



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Income

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TOTAL (u/w)	125	30	31	10	10	8	17	7
Not well maintained at all	23	34	11	0	0	17	30	17
Not very well-maintained	21	9	41	3	32	22	30	12
Somewhat well maintained	23	23	10	73	16	24	15	47
Very well maintained	28	20	38	24	45	37	25	24
Don't know	4	14	0	0	7	0	0	0



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Wait for maintenance

On average, when maintenance on the unit is needed, how long does it take?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	125	3	15	25	22	21	39	60	58	7
Less than two weeks	26	0	33	22	27	42	35	28	27	0
More than two weeks but less than a month	20	26	22	20	11	22	26	20	19	43
More than a month but less than two months.	14	52	17	7	3	2	10	14	14	14
Two to three months	7	0	4	17	7	0	2	12	4	0
More than three months but less than six months	6	0	6	11	9	0	2	8	3	14
More than six months but less than a year	2	0	0	2	10	0	0	2	3	0
More than a year	10	0	19	8	18	3	5	5	13	14
Don't know	15	23	0	14	14	31	20	11	17	14



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Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	125	58	9	17	16	7	18
Less than two weeks	26	28	35	13	14	68	36
More than two weeks but less than a month	20	19	7	20	48	0	13
More than a month but less than two months.	14	5	44	29	13	0	10
Two to three months	7	4	0	0	11	11	15
More than three months but less than six months	6	13	0	0	0	0	8
More than six months but less than a year	2	2	0	6	0	0	0
More than a year	10	13	0	15	9	15	0
Don't know	15	16	14	17	6	6	18



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Income

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TOTAL (u/w)	125	30	31	10	10	8	17	7
Less than two weeks	26	52	32	20	26	17	7	0
More than two weeks but less than a month	20	15	17	36	8	29	22	61
More than a month but less than two months.	14	2	7	7	25	17	4	0
Two to three months	7	0	5	9	0	0	33	0
More than three months but less than six months	6	4	8	0	18	12	0	10
More than six months but less than a year	2	0	9	0	0	0	0	0
More than a year	10	22	4	0	0	5	11	29
Don't know	15	4	17	28	23	20	22	0



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Wait for an available unit

After the applying, how long did it take for you or your family member to get access to social or subsidized housing?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	125	3	15	25	22	21	39	60	58	7
Fewer than six months	17	23	11	23	9	17	17	18	15	29
Six months to one year	28	52	30	21	22	26	28	27	32	0
More than one year but less than two years	13	26	22	9	4	17	5	17	11	14
Two years to five years	12	0	0	12	26	30	10	13	12	0
More than five years but less than ten years	18	0	13	25	31	11	19	15	19	29
Ten years or more	12	0	23	10	8	0	21	10	12	29



Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	125	58	9	17	16	7	18
Fewer than six months	17	27	52	6	9	22	14
Six months to one year	28	19	14	35	29	6	40
More than one year but less than two years	13	13	7	3	33	19	13
Two years to five years	12	12	13	0	6	0	30
More than five years but less than ten years	18	13	7	40	15	23	3
Ten years or more	12	16	7	16	9	30	0

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Income

%	TOTAL	Less than \$20k	\$20,000 to \$40,000	\$40,000 to \$60,000	\$60,000 to \$80,000	\$80,000 to \$100,000	\$100,000 to \$250,000	More than \$250,000
TOTAL (u/w)	125	30	31	10	10	8	17	7
Fewer than six months	17	13	18	11	37	5	18	46
Six months to one year	28	22	22	15	10	29	40	24
More than one year but less than two years	13	4	25	0	25	33	14	0
Two years to five years	12	14	9	6	3	32	27	0
More than five years but less than ten years	18	20	22	67	16	0	0	0
Ten years or more	12	27	5	0	9	0	0	29



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Access

*If you needed it, how confident are you that you could access social housing?
 [Base=neither respondent, nor a family member, has used social housing]*

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	845	35	93	126	160	186	245	446	380	19
Not confident at all	62	50	64	65	68	61	56	60	63	58
Not very confident	16	21	8	20	12	17	21	17	16	16
Somewhat confident	9	9	20	6	6	10	6	10	9	11
Very confident	3	4	4	2	3	3	2	4	2	0
Don't know	10	16	5	7	10	9	16	10	10	16

Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	845	316	74	155	139	43	118
Not confident at all	62	63	66	58	70	57	61
Not very confident	16	16	14	17	10	30	14
Somewhat confident	9	8	12	6	7	11	16
Very confident	3	2	0	5	0	0	2
Don't know	10	11	8	13	12	2	7



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TOTAL (u/w)	845	50	86	106	82	91	239	37
Not confident at all	62	49	55	66	64	75	60	57
Not very confident	16	24	18	13	15	9	18	19
Somewhat confident	9	13	5	11	4	9	11	14
Very confident	3	4	4	0	9	0	3	3
Don't know	10	9	19	11	8	6	7	8



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Priority

In your opinion, when it comes to social or subsidized housing projects, which of the following should be the city's number one priority?

Age/Gender

%	TOTAL	> 25 years	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Male	Female	Other
TOTAL (u/w)	987	40	111	156	182	211	287	514	447	26
Repair existing units	35	22	28	37	40	43	40	34	37	15
Build new units	32	22	44	26	33	31	31	31	32	35
Social housing is not a priority	15	16	20	18	16	9	6	15	13	38
Don't know	18	41	8	19	11	15	22	19	17	12



Region

%	TOTAL	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
TOTAL (u/w)	987	377	85	176	159	50	140
Repair existing units	35	33	36	35	41	33	36
Build new units	32	42	26	28	32	31	24
Social housing is not a priority	15	14	22	10	14	11	22
Don't know	18	12	15	27	13	25	18

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TOTAL (u/w)	987	84	120	119	93	101	258	44
Repair existing units	35	29	25	32	43	46	37	37
Build new units	32	38	37	32	32	31	35	22
Social housing is not a priority	15	13	18	17	12	13	12	23
Don't know	18	20	19	19	13	11	16	18



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